



THE LP
WATCH
GROUP

Customer Service Request Form

Please also include this form with the following information:

Thank you for your inquiry. The LP Watch Group welcomes the opportunity to be of service to you. Please package your watch carefully and send it via any traceable delivery service to:

LPWG
*Attn: Customer Service Department
3301 North 29th Avenue
Hollywood, FL 33020*

Your name

*The address to which the watch should be returned

Your daytime telephone number

Your email address

The style number on the back of the watch

Brief description of the watch

A brief note describing the work that you would like to have performed

Please enclose a check or money order (no cash please) payable to LP Watch Group in the amount indicated by the warranty included with your watch. This payment is for return shipping, handling and insurance. If there are any additional charges you will be notified before the work is performed for authorization. Additional shipping charges may be necessary, if you are **not** located in the U.S. We will notify you if there is.

All Lucien Piccard timepieces come with complimentary lifetime battery changes and regularly scheduled servicing free of charge. Cracked crystals and other damages are not covered by the warranty (please see actual warranty for details). An LP Watch Group representative will call you with an estimate, before the work is performed, if there are any additional service needs not covered by the warranty. Please allow 5 to 6 weeks for repair and return delivery. Some services, such as battery changes, will likely take less time.

Thank you for your continued brand loyalty. LP Watch Group looks forward to being of service to you.

If you have any further comments or questions, please contact the LP Watch Group at: 1 866 LP WATCH.

* A signature will be required. Additional charges may accrue if package is returned to LP